



Doggie's Day Out

424 Medical Center Pkwy. • Murfreesboro, TN 37129 • (615) 624-6140

SERVICE AGREEMENT

1. Doggie's Day Out (DDO) agrees to provide day care, boarding, grooming and/or training for the Client (Owner) animal(s) set forth in the registration form, and to provide other services as agreed to by and between the dog owner and DDO at the rate agreed upon.

2. DDO shall be open Monday through Friday from 7am to 6pm, Saturdays and Sundays from 9am to 4pm. You may drop off your dog for boarding anytime during our business day. You may pick up anytime during our business day. However, you will incur an **additional full day daycare charge** if picked up after noon.

In the event the owner cannot or does not pick up the animal by or before the closing time at the end of the day, the dog will be checked in for overnight boarding care and owner will incur a boarding charge and may pick up their dog the following morning/day.

In the event owner does not pick up their dog the agreed upon date/time, DDO will continue to attempt contact with owner for 7 days, DDO will contact emergency contact after 2 days, and dog will be surrendered to a local rescue group to be re-homed if owner or owner agent cannot be contacted after 2 weeks.

3. Owner represents that the dog(s) are in good health and have not been ill with any communicable diseases within the last thirty (30) days, and that the animal(s) have all current shots:

- Rabies – required every year or every three (3) years depending on your vet.
- DHLPP (Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus) required every year.
- Bordetella (Kennel Cough) – required every six (6) months.

4. Owner represents that the dog(s) has been neutered or spayed, and the dog is four (4) months or older in age. If not, please specify on line below and initial:

5. If your dog does not normally play outdoors for extended periods, their paw pads may get sore. High energy play may also cause sore muscles (same as a human after gym time).

6. If in the event the pet becomes ill or injured, DDO shall notify the owner, if unable to contact owner, DDO is authorized to engage the services of a veterinarian, or to administer reasonable first aid or medicine. DDO shall pay any and all costs of the animal that may arise as a result of the above mentioned injury or illness, including veterinarian care and costs. Owner shall take responsibility and pay such costs as a reimbursement to DDO immediately upon pick-up of the pet or when the services have been completed.

7. The parties understand and acknowledge that DDO has agreed to render services as described herein based upon the owner's representation that the dog is healthy and has received all required and customary shots, does not suffer from any disability, illness, behavioral characteristics or conditions which could adversely affect another pet being cared for or by DDO.

8. Owner further assures DDO that the owner's pet is not aggressive, and has not at anytime in the past harmed or shown aggression or threatening behavior towards any other person or any other pet, and there is no history of the dog(s) untoward behavior as a result of being confined in a small area. Notwithstanding such assurances, if the dog's behavior results in any injury to persons or property, the owner shall bear full expenses resulting from such conduct. Owner agrees that DDO shall not be liable for any loss or damage to the animal by any cause whatsoever, including fire, theft, and escape of animal. Owner agrees that the owners shall remain liable for any damages that the animal may cause, including bites, aggressive behavior, damage to other animals, or conduct of the animal, and agrees that DDO owners and their staff will not be liable, and release them and hold them harmless from any liability of any kind whatsoever arising from the owner's dog's attendance and participation at DDO. Owner assumes and understands that the pet is in an environment where other pets shall be located together in a social atmosphere, and the facility shall not be liable for the damage caused to the animal by injury or other episodes which may have been caused by or from another animal.

9. On admission to daycare/boarding program, all dogs must be free from any condition which would potentially jeopardize other guests.

The pet may be isolated and kept apart from other animals, should DDO in its

reasonable belief or the reasonable belief of its employees or other agents, determine that the animal may be in danger or may endanger other animals by virtue of its health or behavior. Owner understands that DDO desires to maintain the health, reasonable care and comfort of all animals within its care facility, and to adequately provide for the safe keeping of such animals in which they have custody.

10. Unless agreed to in writing, the owner entrusts DDO to use its best judgment in caring for the owner's pet(s). Should any decision affecting the handling of the pet become necessary as the result of inclement weather or other natural disaster. DDO, its agents, and employees shall use reasonable judgment given the circumstances.

11. Owner understands that reservations are required for all boarding stays and a 50% deposit during holiday seasons will hold a booking. Reservation cancellations or changes must be received by DDO at least 3 days (72 hours) prior to the intended arrival date or the owner will forfeit the deposit.

12. Payment: DDO will accept credit cards, cash, money orders or cashier's checks. Payment is due at the time of pick-up. If you are authorizing a friend or family member to pick-up, you may pre-pay at check in or over the phone. Your dog will not be released without payment.

13. DDO will not knowingly accept dogs into the cage-free environment that have not been spayed or neutered by 7 months of age. DDO shall not be responsible in the event a female does become pregnant during her stay at DDO.

14. DDO will not release your dog to anyone but you without prior written notification. Please ask the staff for the authorization release form.

I certify that I have read, understand, and agree to all the terms, conditions and statements of this agreement.

DATED: _____ Owner's signature: _____

Owner's Name (printed): _____

Pet's Name: _____